

The Computer Wiz, cpwiz.co.uk terms of sale via eBay

Terms last updated: Friday, 11 June 2010

By purchasing goods from The Computer Wiz, cpwiz.co.uk via eBay you are agreeing to comply with and be bound by the following terms and conditions of sale:

1. **Product Guarantees:** Unless otherwise stated **used** items posted for sale on “the Computer Wiz” eBay page do not come with a Guarantee. **New** items come with manufacturers warranty respectively.
2. **Returns:** Returns are only excepted on faulty goods within 14 days of purchase on items which are faulty if described as in working condition. Buyer is responsible for postage costs.
3. **Damaged in Transit:** If your goods are damaged in transit we follow terms in place within eBay to resolve the issue.
4. **Shipping:** Shipping is as stated on each individual auction, changes made to shipping options are at the discretion of “The Computer Wiz” once an item has been made active.
5. **Payment:** All payment must be made through PayPal within 24 hours of your “commit to buy” including any shipping costs. If payment is not made by this time we (“The Computer Wiz”) reserve the right to re-list the item(s).
6. **Feedback:** Once prompt payment has been made as set out within these terms we will leave positive feedback to the buyer accordingly. Once you receive your goods in satisfactory working condition, or as stated within the auction we will appreciate positive feedback in return. If you are dissatisfied with your purchase or you have any grievance please don't hesitate to contact us so as we can effect resolution.
7. **Resolution:** In the event of problems arising with your purchase we are happy to work with eBay's resolution centre to remedy the situation as soon as is practicable.